



Crèche Welcome Pack

Open Monday – Thursday 9.30 – 2:30



Voluntary Childcare Register
Registration Number : EY478754



Welcome to Oasis Creche:

Children are at the centre of what we do at Oasis. We understand that families who come to Oasis have a variety of backgrounds, with different experiences and needs. Many (but not all) children have experienced drug and alcohol difficulties in their families.

We work with the whole family, which means our relationship with you and your child is most important. We believe it is through safe

and nurturing relationships with you - that we can support you and your children to reach your goals and potential.

For this to happen, you need to feel confident that your child is looked after and provided with an excellent care. The crèche is Ofsted registered and provides a child and family centred service.

Oasis Project Values:

Equality We are a champion for equality, providing a non-judgemental service which respects the needs of its clients in all their diversity and recognises that one size does not fit all.

Accountability We do what we say we are going to do and work with integrity, never losing sight of our responsibility for our actions

Caring We deliver all our services with respect for individuals and our day to day interactions are characterised by compassion and kindness

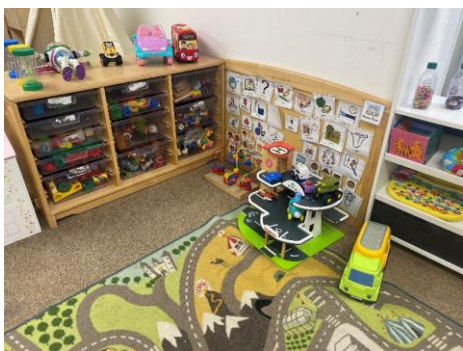
Creativity We use our unique insight and experience to problem solve, recognising the value of innovation when working with individuals and families

Collaboration We work together with our clients, their families friends and networks and our professional partners to provide the best care possible, to keep people safe and to bring about positive change

Learning We continue to develop and evolve our services to better meet the needs of our clients, facilitating involvement and feedback at every opportunity

The above are underpinned by a 7th value, which is... **Community**





Meet the Creche Team:



Adèle

Creche Manager

Mondays-Wednesdays 9-2 Thursdays 9-3

Adèle has over 15 years' experience of supporting children and young people in a variety of settings. She particularly enjoys creating sensory play spaces for young children to explore and develop their emotional resilience and embodiment as post traumatic growth. Adèle manages the

creche and is responsible for staff supervision, training and creche development and evaluation. She has a master's degree in childhood and Youth Studies where she specialised in parent and child participatory practise.



Jody

Early Years Supervisor

Monday 9-3 Tuesdays and Wednesdays 10:30-3 Thursdays 9-3 Jody has a BA (hons) Degree in Childhood Youth, Theory and Practise. Jody's area of study was family centred approach in substance misuse services. Jody has wide experience in working with Children and Young people including after school and holiday clubs and children's residential camps. Jody works super hard to create spaces of play for children based on their interests. Jody is a supervisor in creche and is responsible to the day to day running of the room.



Marta

Early years Supervisor

Mondays, Tuesdays and Wednesdays 9-4

Marta is a graduate of pedagogy in behavioural recovery and coaching. She has 10 years of experience in various fields, starting from being a scout leader, nursery practitioner and school teacher to a worker at social therapy centre. She loves playing musical instruments, singing with kids and making art. Marta's area of interest also includes supporting the functioning of the family environment in many aspects. Marta is a supervisor in creche and is responsible to the day to day running of the room.



Jenni

Early Years Practitioner

Wednesdays and Thursdays 9-3:30

Jenni is a qualified early years teacher and early years baby room leader. She is currently finishing a MA in Childhood and Youth Studies at Sussex university where she is specialising in work that supports children with disabilities and extra support needs. Jenni is passionate about nurturing children's curiosity about the world around them and providing support that suits their needs.



Fayo

Mid-day Assistant

Tuesdays and Wednesdays 9-1 Thursdays 10-2

Fayo has worked for oasis project for over 7 years. Fayo is an excellent play specialist and the master of play dough making. Fayo is partially skilled in one to one play with children, she enjoys making sure every child is included and valued within the creche setting.

Bank Team

We have two bank members of staff who you may see around creche from time to time covering staff leave, They are;



Tess



Ruth

How to Access the Creche:

Please complete the online referral form, from our website as best you can before you visit the Creche. You can ask any professionals that work with you to help you do this.

Alternatively, you can email creche or phone Creche@oasisproject.org.uk or 01273 696970.

The registration form holds **important information** about your child so that we can care for your child safely and to highest standard.

Please email or call the Creche and we will arrange a **settling in session prior to you using the Creche.**





Settling in:

We insist settling in visits to the Creche before your child has their first session, all children are different and we will work with you to ensure your child is happy in creche.

This gives you and your child an opportunity to:

- Meet the staff.
- See the facilities the Creche offers.
- Discuss any worries and ask any questions you may have.
- Ensure that you and your child feel comfortable.
- Ensure we have all the important information about your child from the **Registration Form completed online or on paper**. Please ask a member of staff for a paper copy.
- Sign our **consent and partnership agreement**.

- Where possible we encourage for key workers or social workers to come along.
- We ask for at least one settling session for a child and more if needed.

Using the crèche

On each visit we expect from you:

- Update us about how your child has been and any information that will help us look after your child at the crèche.
- Bring any items including nappies for the day, a change of clothes, any lunch they might want (no nuts).
- Do not use your telephone during your visit at the crèche.
- If your child is unwell for example vomiting and diarrhoea, infectious or airborne viruses/deceases don't bring them to the crèche but call us instead.

Allocation of sessions

Children of parents attending Oasis Project or attending open access have priority. Children whose parents are post-treatment may access a session when space is available. Creche may accept referrals from Children's services to facilitate meetings and groups

in line with the child's care plan from social services. Sessions are allocated depending on these needs.

Please note, due to confidentiality we are unable to discuss the session times of other children attending creche.

On each visit you and your child can expect from us:

- A warm welcome to you and your child.
- A child centred and emotionally attuned environment that responds to your child's needs.
- Healthy food (breakfast or snacks) as appropriate and discussed with you in advance.
- Fun, interactive and engaging activities to promote your child's development.
- When you collect your child we will provide you with an update about your child's time in the crèche and any observations we may have made.
- We are happy to answer any questions you may have or sign post you in the right direction.



Please send your child to creche in old clothes as we do lots of messy play!

Written records

- We keep a written record about your child's time at the crèche this helps us to care for your child. We give you verbal feedback at the end of each session.
- We keep the records locked up in a secure cupboard in line with data protection or on our secure computer data base.
- We can share these with you at any time – just ask.

- If your child comes to creche often we will provide you with a quarterly update about your child – This will include a developmental checklist to track your child’s progress.
- With your knowledge and consent we share written records with other professionals involved with you and your child.
- We will share records without your consent if required as part of child protection investigations or if this helps keep your child safe from imminent harm.

Feedback and Complaints

- We will ask you to provide feedback about the Creche to ensure that the services we provide are of a high standard and we make changes. Feedback forms will be given to you either by a member of staff, are online or in the reception.
- If you would like to make a complaint please speak with a member of staff or go online <https://www.oasisproject.org.uk/information/comments-and-complaints/>

Our Activities:

Oasis Project Recovery Groups:

Oasis project offers a range of groups and support for women in recovery, please do ask a member of staff for more information on how to access this, you will be offered a creche place to attend, should you need it.

Mellow (Thursdays 9.30 – 12.30): We are now offering an evidence-based parenting programme called Mellow Parenting for Mum's with children aged 0 to 5. The programme aims to improve parent-child relationships and overall well-being by nurturing parents' strengths in a supportive group.

The group look at growing parents' confidence and self-esteem, helping people to think through and share tips on the challenges of parenting and includes lunch and a fun activity with the children.

Time for You and Fun for children (different times):

Through discussion with Creche staff and where appropriate other professionals we offer parents the chance to have some time for themselves to undertake self-care or do those jobs that are difficult to get done with little ones around.

Holiday Groups (Half terms and school Holidays):

Holidays can be a great break from the routine, but they can also be times of additional stress when a family is already going through difficulties. To support families, Young Oasis offer Holiday Arts Groups. These are based around creative group work and provide opportunities for children and young people to have positive experiences to connect with the natural environment and each other.

Please be aware that the creche sessions are subject to change and should not be relied upon for consistent childcare for employment. Creche team are happy to support you to find suitable childcare to support you returning to work.

Please contact us if you have any further questions or simply to talk things through. We are here to help.

How to contact us:

Email: creche@oasisproject.org.uk

Phone: 01273 696970 (option 4)

Mobile: 07851 259180

Where to find us:

3 Globe House, Morley Street, Brighton BN2 9RA

For more information please visit:

www.oasisproject.org.uk

Creche Opening hours are Monday-Thursday

9:30-2:30

